



Cologne Bonn Cargo 🛫

AVI SERVICES CGN

Animals' safety and comfort are our top priorities

While air travel can be stressful to passengers, it can be extremely difficult for animals. We are treating animals with the same special care, respect and attention as given to our passengers and offer a designated shipping solution for live animals, designed to ensure the comfort and safety of each living being.

As a one-stop shop solution, our service portfolio includes full animal welfare consultancy services, handling, documentation and supervision of all animal transports from/to CGN Airport.

It is our passion to manage the entire inbound and outbound transportation process. From collection at the aircraft or handover by the owner, going through Border Inspection Post and customs clearance process if necessary and safely reuniting the animals with their owners as quickly as possible. Or safely loading the animals into the aircraft, ready for their journey.



Our specially trained employees are ensuring professional and fast handling of a wide variety of species and taking care of all animals:



- ▶ in accordance to IATA Live Animals Regulations (IATA LAR);
- ▶ including an official certification of competence for drivers and attendants pursuant to Article 17 (2) Council Regulation (EC) No 1/2005 of 22 December 2004 on the protection of live animals during transport and related operations;
- ▶ holding a certification of Fédération Équestre Nationale (FN);
- ▶ conducting regular animal rescue training;
- ▶ ensuring proofed expertise in handling of (dangerous) animals;
- ▶ being well-prepared with detailed emergency response, disease control and contingency plans.





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Cologne Bonn Airport maintains highly cooperative relationships with all relevant authorities, the operating airlines and their handling agents to ensure smooth operation. By holding the transporter authorization pursuant to Article 11 (1) Council Regulation (EC) No 1/2005 (TYPE 2) for all handling and ground transportation activities, we are ensuring legal security for all involved parties.

Besides, the Border Inspection Post (BIP) is licensed by the European Commission for export clearance of all kind of animals (including e.g. registered equids, cattle, sheep, goats, pigs and poultry) and for import clearance of pets, birds, lab and zoo animals, rodents, venomous and non-venomous reptiles, amphibians, tropical (ornamental) fish and beneficial insects.

POSTAL ADDRESS

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The transport of the animals to the aircraft is always carried out just before departure. Until that time, our trained animal welfare advisers provide individual care and feeding whilst ensuring 24/7 call-on-duty emergency response.



Whether it is a beloved pet or an entire zoo, no matter if pet in cabin, AVI in hold, cargo payload or complete charters, with animal welfare in mind, CGN Airport provides the highest level of care to ensure each animal is made to feel at home, whilst being away from home.